HALKBANK RECEIVES CUSTOMER SATISFACTION AWARD FROM THE TURKISH SOCIETY FOR QUALITY (KALDER)



Our bank was ranked first in the "Customer Satisfaction" category above all other public banks operating in retail banking in 2011 by the Turkish Customer Satisfaction Index (TMME), which was prepared by the Turkish Society for Quality and KA Research Limited. Halkbank's General Manager, Mr. Süleyman Aslan, was presented with the "Silver Statue" at the award ceremony that took place on April 2, 2012, at the Ritz-Carlton, Istanbul.

Other senior Halkbank officials present at the award ceremony included Mr. İsmail Hakkı İmamoğlu, Deputy General Manager of Retail Banking and other relevant department managers.

