

Turkiye Halk Bankasi A.S. Cookies Policy

Cookies (Cookie) are the definition files that website are left on your computer. It aims to make a website offering a much more user-friendly experience. It allows the provision of personalized web pages for offering an experience of more convenient to your personal needs and quick visit.

Variety of Cookies According to Life Cycles

There are two types of cookies as Permanent Cookies and Temporary Cookies according to their validity periods. Temporary cookies are created when you visit the website and are valid only until you close your browser. Permanent cookies are created when you visit the website and remain until you delete them or expire. Permanent cookies are used to perform actions such as offering a personalized experience that is compatible with your settings. T. Halk Bankası A.S. uses temporary and permanent type of cookies. Cookies are used to differentiate you from other users of our website, and to make regulations according to your interests and preferences. As well as cookies designed by T. Halk Bankası A.S., cookies may also be used within the scope of the services got from third parties.

Intended Use of Cookies

Intended uses of the cookies that are being used by our Bank are as follows:

- **Operational intended uses:** Our Bank may use cookies that provide benefiting from the functions in this website and detect irregular behaviors in order to ensure the functionality and security of its systems.
- **Uses for Functionality:** Our Bank can keep your site visit information and use the cookies reminding you of your user information and past choices in order to offer you special products by analyzing your banking product preferences. SiteDisplayMode - holds information of the display option (mobile/desktop) that selected by the user.
- **Uses for performance:** In order to improve and measure the performance of our systems, our Bank may use cookies that evaluate and analyze the interaction with user messages and user behavior. Monitoring/Analysis - provides anonymous aggregate data about where you are navigating through the site and what you are doing.
- **Uses for advertisement:** Our Bank may collect statistical information in order to carry out more effective marketing activities. (Keeping a record of the information entered into the calculation tools, loan application areas, contact us forms and any form that can be used / will be used to collect information or applications on the website). Our Bank may use cookies to measure the effectiveness or to analyze click-through of these advertisements in order to be conveyed of the advertisement and similar contents within the scope of the interest of the users through our own or third party systems.

Disabling Cookies

Using of cookies is available on many browsers as selected in a predefined way and users can change this selection status from browser settings and therefore can delete existing cookies, also reject the use of future cookies; as a matter of fact, if the use of cookies is canceled, certain features of the Bank's systems may not be utilized. If you refuse permanent or temporary cookies, you may continue to use the website, mobile application and mobile site; however, you may not be able to access all functions of the website, mobile application, and mobile site, or you may have limited access to these. In the mobile application, the situation may vary.

The method of changing the use of cookie selection varies depending on the browser type and can be learned from the respective service provider.